



CITY OF BEND

# City Manager's Report

**Information and Updates for the Mayor and City Council**

**October 10, 2025**

## UPCOMING EVENTS AND MEETINGS

MEETING/EVENT	DATE	TIME	LOCATION
City Council Business Meeting	October 15	6 p.m.	Council Chambers / Virtual
City Council Work Session	October 22	4 – 6 p.m.	Council Chambers / Virtual
Public Contracts Subcommittee Meeting	October 24	12:30 – 2 p.m.	Board Room/ Virtual
Community Building Subcommittee Meeting	October 27	12 – 2 p.m.	Council Chambers / Virtual

[VIEW THE FULL COUNCIL SCHEDULE](#)

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## PUBLIC AGENCY AND COMMUNITY PARTNER UPDATES

### League of Oregon Cities Bulletin

**Read the most recent LOC Bulletin here.** Of note, the LOC Conference materials are now available online, including presentations and recorded sessions. Additionally, the application deadline for the LOC Policy Committee is October 20 for those interested in bringing their expertise and perspective to help shape the state's legislative agenda!

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## Join the First Peoples Celebration!

Explore and celebrate the history and culture of the Confederated Tribes of Warm Springs during the First Peoples Celebration this Saturday, October 11, from 1:00 – 5:00 p.m. at Oregon State University Cascades. Free events include native artist demonstrations, native dancing and more. [Learn more here.](#)



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## DEPARTMENT UPDATES

### Police Department Earns Top Scores on Recent Audit

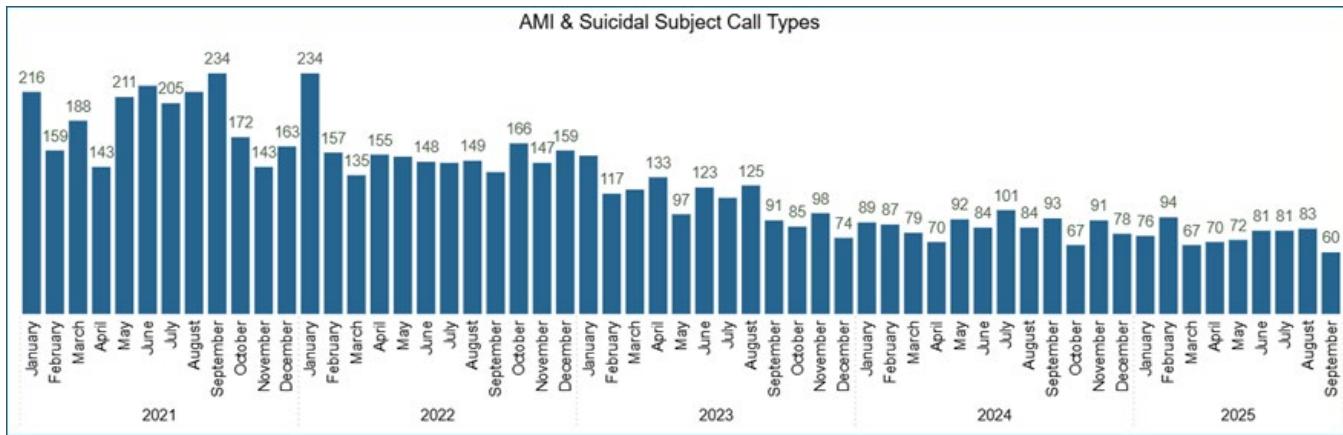
Oregon's City-County Insurance Services (CIS) completed the [2025 Law Enforcement Risk Management Best Practices Assessment](#) for the City of Bend Police Department. CIS refined this process in 2025, and among the numerous agencies assessed to date, the Bend Police Department stands out as the only agency to achieve a 100% score. This exceptional result qualifies the City of Bend for up to a 5% premium discount for the next fiscal year on law enforcement liability insurance. The discount is applied in conjunction with the Department's loss ratio (claims and payouts), which continues to improve year over year under Chief Krantz's leadership. The Department was praised by the CIS, which noted the outstanding work being done and the evident commitment to proactive risk mitigation and high standards.

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### Reduction in Monthly Average AMI/Suicide Calls after CCRT Inception

The City of Bend Police Department is receiving 48% fewer allegedly mentally ill (AMI)/suicidal subject calls, according to monthly average. Prior to the inception of the Community Crisis Response Team (CCRT), specifically between January 2021 and April 2023 (28 months), the Department received an average of 167 calls per month. After inception, between May 2023 and September 2025 (29 months), this number dropped to an average of 86 calls per month – see table below. The CCRT is operated through the Deschutes County Stabilization Center and began responding to police calls for service in May 2023. The reduction in call volume shows that Bend police officers are being dispatched to these calls less frequently because the CCRT can respond, sometimes as the sole responders.





The following data represents calculations with year-to-date (through September) totals and includes all calls where a Bend Police Department unit was dispatched.

Year	YTD Call Count	% Change
2021	1801	
2022	1423	-20.99%
2023	1076	-24.39%
2024	779	-27.60%
2025	690	-11.42%

## PFAS Settlement Funds to Address Bend Water Supply Challenges

After discovering per- and polyfluoroalkyl substances (PFAS) contamination at Copperstone Well in 2023, the City of Bend and the City Council decided to join the collective settlement agreement between 3M, DuPont and affected Public Water Systems. Settlement administration began distributing settlement funds in 2025, and the City has received over \$300,000 in awarded funds to date. After completion of settlement payments, the City will have received approximately \$530,000 in total. Settlement funds are intended to partially reimburse water systems for any costs resulting from PFAS contamination. The City intends to use these funds for drinking water projects to remediate PFAS contamination in the water system.

Following are the anticipated totals for both 3M & DuPont:

2025 Payments to date:	\$313,332
2025 payments scheduled:	\$54,929
2025 total payments:	\$368,261
2026-2033 payments:	\$164,308
<b>Total 3M+DuPont settlement</b>	<b>\$532,569</b>

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#### **VIEW PREVIOUS CITY MANAGER'S REPORTS**

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#### **Accommodation Information for People with Disabilities**



To obtain this information in an alternate format such as Braille, large print, electronic formats, etc., please contact Trisha Savage at [tsavage@bendoregon.gov](mailto:tsavage@bendoregon.gov) or 541-323-8575. Relay Users Dial 7-1-1.