



CITY OF BEND

City Manager's Report

Information and Updates for the Mayor and City Council

October 3, 2025

UPCOMING EVENTS AND MEETINGS

MEETING/EVENT	DATE	TIME	LOCATION
Council Work Session	October 8	4-6 p.m.	Council Chambers / Virtual
Quarterly Goal Update and Council Business Meeting	October 15	4 p.m.	Council Chambers / Virtual
Council Work Session	October 22	4-6 p.m.	Council Chambers / Virtual

[VIEW THE FULL COUNCIL SCHEDULE](#)

PUBLIC AGENCY AND COMMUNITY PARTNER UPDATES

League of Oregon Cities Bulletin

Read the most recent LOC Bulletin [here](#). Of note, Senate Passes Transportation Bill on Party-line Vote! On Monday, September 29, the Oregon Senate convened and passed **HB 3991A**, a revenue bill, and **HB 3992**, a budget bill, on party lines with an 18-11 vote. Governor Kotek is expected to sign the bill soon.



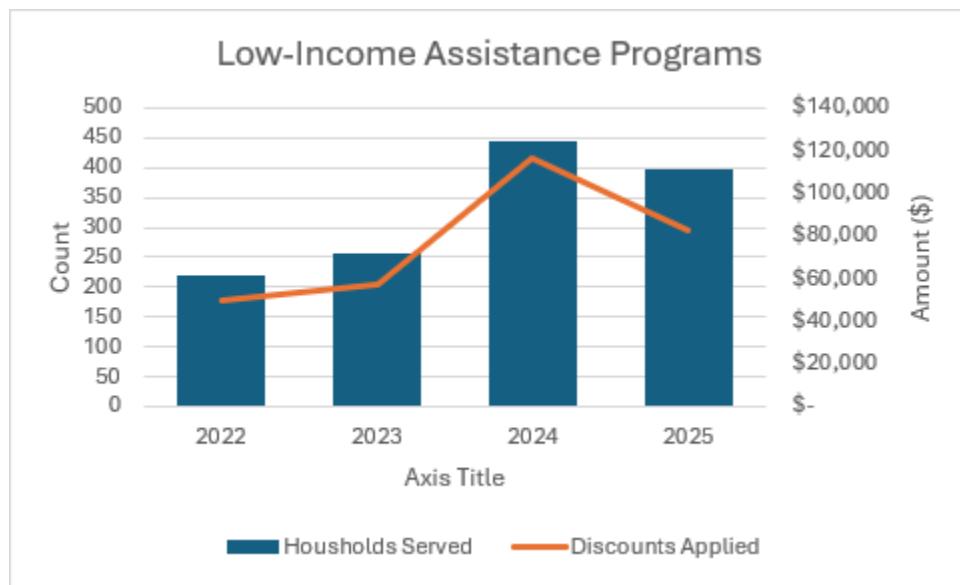
DEPARTMENT UPDATES

September Bend Buzz

In this edition we hear from Stephaine Betteridge on the official launch of One City. One City will guide how we work together, set priorities, and serve the community in the years ahead. Additionally, you can read about our very own Roy Bradley who was recently featured in an issue of Treatment Plant Operator magazine. Around town there is a lot happening with Coffee with a Cop, Bend Fire and Rescues Open House, as well as an update on the soon to open Public Works Campus and project updates in the [September 2025 BendBuzz](#).

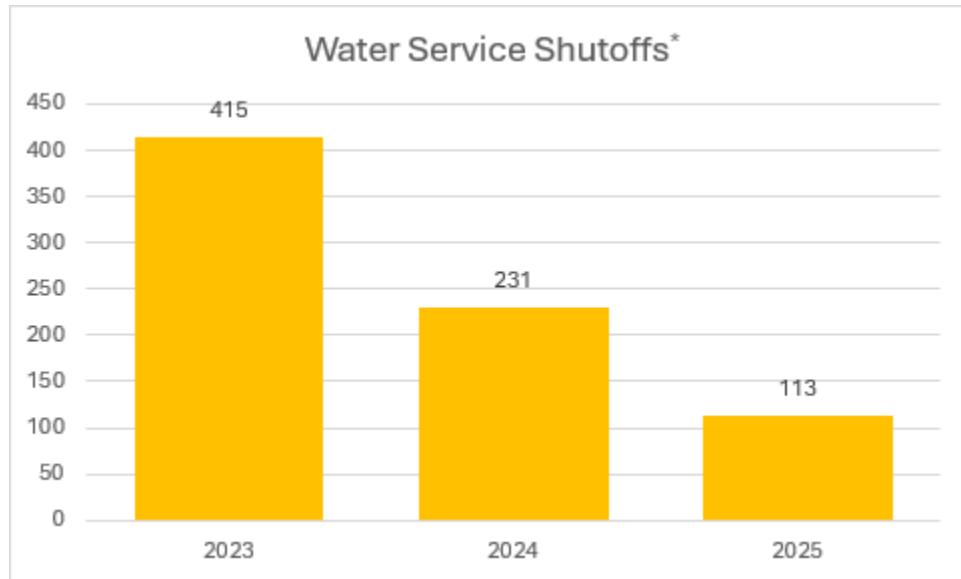
Low-Income Assistance Program Update

In October 2023, the Water Services Department launched the Low-Income Assistance Program, replacing legacy programs with a more inclusive one. The new program is open to all low-income households, with automatic eligibility to those receiving certain state or federal public assistance. It is administered in partnership with NeighborImpact, which provides professional support for enrollment, eligibility verification, and recertification. The graph below shows the number of households served and the total value of bill discounts applied from January 1, 2022 – August 31, 2025. Following the program update, enrollment and total assistance provided increased dramatically, reflecting the broader reach and improved accessibility of the new program. This year, expectations are to meet, or possibly exceed, the totals from 2024 by year-end.



In addition, water service shutoffs have declined significantly, driven by expanded outreach efforts. Staff directly engaged customers regarding available assistance programs, thus helping more households stay connected, access support, and avoid service disruptions. The chart below presents

shutoff data from January 1, 2023 – August 31, 2025. Shutoffs were suspended during the COVID-19 pandemic (March 2020–August 2022), resulting in no activity during that period. Based on the current monthly average of 14.1 shutoffs, the expectation is that total shutoffs will remain well below last year's figures.



2025 State of Housing and State of Economy Reports Published

The 2025 **State of Housing** and **State of Economy** reports are published in support of the Bend City Council's goals to advance housing production and economic prosperity based on community needs, while aligning with state and regional plans. Together, these reports provide a comprehensive overview of Bend's housing market and economic landscape, offering critical data to support the development of affordable and middle-income housing units, as well as business and wage growth strategies. Along with the **Industry Cluster Analysis**, they will inform the overall development of the City's Invest Bend Campaign which will produce the first economic development strategic plan and the Bend Urban Renewal Agency's Investment Strategy.

Airport Newsletter October 2025

BEND AIRPORT RECIEVES FEDERAL FUNDING

Bend Municipal Airport is receiving a Federal Aviation Administration (FAA) funded award under the Airport Improvement Program in the amount of \$3,930,621. These improvements are part of the City of Bend's continued commitment to the safe and efficient operation of the third most active of 97 public use airports in the state of Oregon. Expect updates in early 2026 regarding the schedule for closures. Below are recent media links to the award announcements:



Bend Airport secures nearly \$4 million for runway, taxiway upgrades

FAA awards Bend Municipal Airport \$3.93 million to rebuild taxiways, complete lighting work

FLY FRIENDLY REMINDER ABOUT NOISE

Nice weather and longer daylight are upon us leading to great days for flying. The BDN Airport is located adjacent to a noise sensitive area, and complaints from neighbors are on the rise. Recommended noise reduction procedures in the traffic pattern are in place. Please observe and comply with the **Fly Friendly Program**.

September Social Media and Media Report

For the month of September, the top community topics and themes observed in media and social media by the Communications & Engagement Department included:

- Welcoming Week
- TSSA
- Hawthorne Bridge

For more information, including media coverage of the City and social media engagement, see the **Monthly Social Media and Media Monitoring Report**.

VIEW PREVIOUS CITY MANAGER'S REPORTS



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You can obtain this information in alternate formats such as Braille, electronic format, etc. Free language assistance services are also available. Please contact Trish Savage at tsavage@bendoregon.gov or 541-32-8575. Relay Users Dial 7-1-1.



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