

City Manager's Report

Information and Updates for the Mayor and City Council

July 3, 2025

UPCOMING EVENTS AND MEETINGS

MEETING/EVENT	DATE	TIME	LOCATION
Council Meeting	July 16	5 p.m. Quarterly Council-Board/Commission 7 p.m. Regular Session	Council Chambers / Virtual
Stewardship Subcommittee Meeting	July 31	1-3 p.m.	Council Chambers / Virtual
Council Meeting	August 6	5 p.m. Work Session 7 p.m. Regular Session	Council Chambers / Virtual

[VIEW THE FULL COUNCIL SCHEDULE](#)

PUBLIC AGENCY AND COMMUNITY PARTNER UPDATES

Bend's BikeShare Program Launch

Just in time for the summer riding season, Bend and **Veo** are launching shared Cosmo e-bikes to the community. Veo will begin deploying its fleet of 300 Cosmo e-bikes on July 7. Riders aged 18+ can locate vehicles using the free Veo app.

Things to know:

- Launch promotion: Riders can get \$5 in free credit with the promo code BEND25.
- Veo Access: Riders with low incomes and AARP members can apply for a discounted rate.
- VeoPlus: Veo will offer discounted rates via VeoPlus, a subscription program that offers discounted rides.



- Public feedback, questions, or concerns should be sent to the City through Bend Works (<https://www.bendoregon.gov/services/bend-works>). This is the preferred route for feedback so that the City can track this information. In addition, users and the public can also provide feedback directly through Veo's app and/or the phone numbers that will be listed on the bikes.
- Veo is also working with BPRD and private stakeholders to add drop off points at high volume locations.



SOLVE x OBRC Bend Community Cleanup and Recycling Event

The SOLVE x OBRC Bend Community Cleanup and Recycling event took place on June 24. Fifteen volunteers hauled more than 75 pounds of litter and donated 10 redeemable containers to SOLVE.

To date, over 100 volunteers have picked up more than 1300 pounds of litter across Oregon for the Community Clean Up Series. For the full schedule of upcoming events, visit **SOLVE's website**. For a running total of results from the SOLVE x OBRC Community Cleanup and Recycling events series and additional photos, click **here**.



DEPARTMENT UPDATES

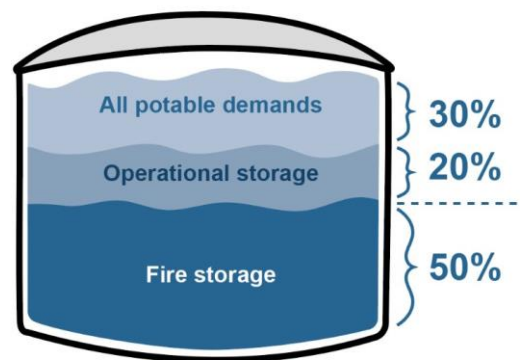
Water Curtailment Planning Efforts

In late June, the Water Services Department, with Emergency Management and others, conducted a tabletop exercise related to water curtailment. Staff practiced a scenario in which impacts from a summer storm severely reduced water production from Bridge Creek during a time of high water demand. This exercise allowed us to confirm operational decision-making processes in the event of a water shortage, to consider factors that could trigger a curtailment, and to rehearse plans for communicating curtailment stages to the community, including requests or requirements for reductions in water use.

If needed, curtailment stages would reduce water demand during water supply shortages, which can happen as the result of prolonged drought or system failure from unanticipated events, including fire, lightning strikes, flooding, landslides, earthquakes and contamination, mechanical or electrical equipment failure, or events not under control of the City (for example, power outages and/or intentional malevolent acts).

The City's primary source of drinking water is surface water from Bridge Creek. When demands exceed our surface water supplies or surface water is temporarily unavailable, we supplement with water pumped from groundwater wells. During summer months, irrigation demands tend to maximize our dual water sources. This is when we must think about water curtailment in potential emergencies.

In addition to providing potable water supply for human consumption and sanitation needs for the City of Bend's water customers, the City also needs to keep 20 pounds per square inch of water pressure throughout the City's distribution system and minimum levels of water storage in our reservoirs for fire protection.



We try to manage Bend's water use within this top range of 'potable demands,' shown in this graphic of a typical reservoir. The 'operational storage' water is a buffer, or reserve. When water use trends continually dip into the buffer, water system operators start working on plans to ensure water continues to get to customers. If water-use trends continue to drift toward the 'fire storage' supplies in our reservoirs, curtailment may be needed.

The recent tabletop exercise gave us additional opportunities for improving this rarely used process. Last year we [shared an overview of the Water Curtailment Plan](#) with the community and we have published this [Water Curtailment Stages](#) webpage as part of the communications plan.

June Social Media and Media Report

For the month of June, the top community topics and themes observed in media and social media by the Communications & Engagement Department included:

- Road Construction: Street Paving Works Kicks off, navigating intersections
- Commute Options E-Bike Rebate Program
- Core Area: Completion of Seconds Street, Core Area revitalization

For more information, including media coverage of the City and social media engagement, see the [June Social Media and Media Monitoring Report](#).

VIEW PREVIOUS CITY MANAGER'S REPORTS



Accommodation Information for People with Disabilities

To obtain this information in an alternate format such as Braille, large print, electronic formats, etc., please contact Michelle Driggs at mdriggs@bendoregon.gov or 541-678-6596. Relay Users Dial 7-1-1.

