



# Technical Advisory Committee Meeting

December 4, 2024

# Call to Order & Introductions

Tyler Deke

# Call to Order & Introductions

## TAC Members

- Quinn Keever, Bend Park and Recreation District (BPRD)
- Paul Dean, Bend La Pine Schools (BLS)
- Eric Lint, Cascades East Transit (CET)
- Greg Bryant, Citizen Representative
- James Dorofi, Citizen Representative
- Susanna Julber, City of Bend
- Josh Clawson, Central Oregon Community College (COCC)
- Brian Potwin, Commute Options
- Tarik Rawlings, Deschutes County
- Neil Baunsgard, Deschutes County Bicycle and Pedestrian Advisory Committee (BPAC)
- Ken Shonkwiler, Oregon Department of Transportation (ODOT) Region 4
- Casey Bergh, Oregon State University-Cascades (OSU Cascades)
- Angie Brewer, Department of Land Conservation & Development (DLCD)\*
- Jasmine Harris, Federal Highway Administration (FHWA)\*
- Danielle Casey, Federal Transit Administration (FTA)\*

## BMPO Staff

- Tyler Deke, Manager\*
- Andrea Napoli, Senior Planner
- Kelli Kennedy, Program Coordinator

## External Presenters

- Tobias Marx, City of Bend
- Bob Townsend, CET

Members of the public, visitors, and presenters will be asked to introduce with name and entity.

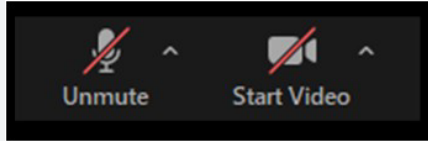
*\*Non-voting members.*

# Hybrid Meeting Guidelines

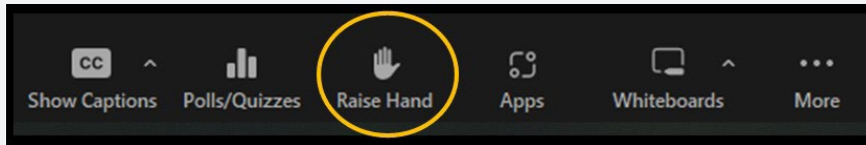
Tyler Deke

# Hybrid Meeting Guidelines

- You will be on **mute**, and your **video** will be off when you first join the meeting.



- Please click the **raise hand** icon to speak next.



- If you join the webinar by phone, dial **\*9** to raise or lower your hand.
- This meeting will be recorded and is available as a live streaming event on YouTube. The YouTube event can be reviewed on the City of Bend YouTube channel.

# Public Comment

Tyler Deke

# Public Comment

- Time for members of the public to provide comment.
- Additional time for public comment will be provided before the meeting adjourns.

# Meeting Summary

Tyler Deke



# Meeting Summary

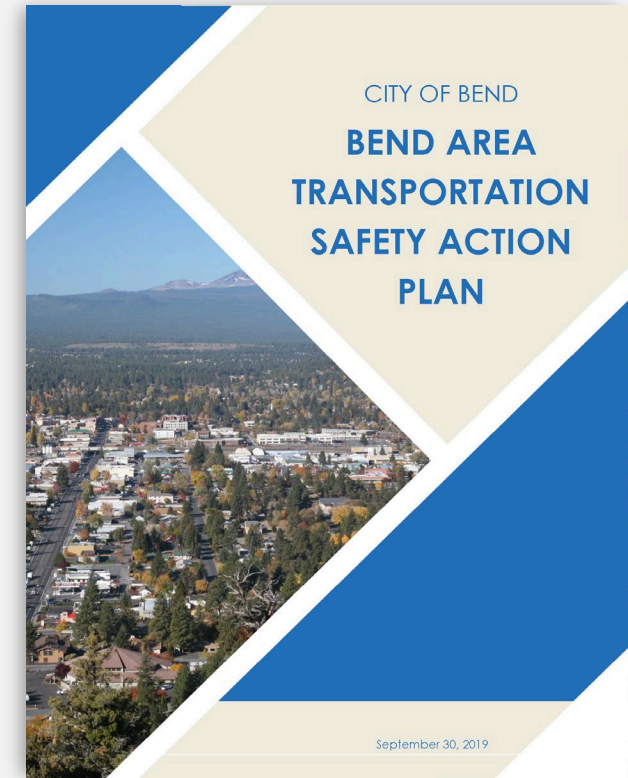
- Review and approve November 6, 2024, draft meeting summary (Attachment A).
- Recommended language for motion: *I move approval of the November 6, 2024, Technical Advisory Committee draft meeting summary as presented.*

# **Bend Transportation Safety Action Plan (TSAP) Update – Status**

Tyler Deke, BMPO

# Bend TSAP Update

- Existing TSAP completed 2019
  - Document link:  
<https://www.bendoregon.gov/government/departments/bend-metro-planning-organization/plans-and-programs/safety-action-plan>
  - Funding for plan: MPO, City of Bend and ODOT
  - Total funding limited plan scope
  - Identified high crash locations and identified potential mitigations at a few locations
  - Developed toolbox of mitigation options for both intersection and corridor safety issues
  - Informed project identification for City of Bend GO Bond program and capital improvement program



# Bend TSAP Update

- TSAP update
  - Federal Infrastructure Investment and Jobs Act (IIJA) created new *Safe Streets and Roads for All* ([SS4A](#)) grant program
    - MPO secured \$200,000 SS4A grant to update Bend TSAP
  - Focus areas
    - Public engagement – tremendous interest in this plan update
    - Update crash summary data – identify high crash locations (intersections and corridors) and crash categories (e.g., ages of involved people, severity)
    - Equity analysis – are there higher concentrations of crashes in/near known equity populations
    - Develop concept improvements for 10 high crash locations/corridors
    - Identify emphasis areas (e.g., speeding)
    - Identify countermeasures for areas with high number of risk factors
    - Identify countermeasures for identified bicycle and pedestrian crash patterns
    - Identify strategies to safely accommodate micro-mobility and e-mobility devices
    - Outline potential technologies to improve system safety
    - Review and update safety performance measures (meet MPO federal requirements and any state requirements)

# Bend TSAP Update

- Outcomes
  - Seek construction funding
    - Factor into City of Bend Capital Improvement Program funding discussions
    - Factor into ODOT Statewide Transportation Improvement Program funding discussions
    - Seek ODOT *All Roads Transportation Safety* funding
    - Seek federal *Safe Streets and Roads for All* construction grant funding
  - Identify crash issues that require multi-agency coordination (e.g., intoxicated driving)
  - Identify education and outreach focus areas (e.g., distracted driving)
    - Work with COIC to seek funding for regional education and outreach

# Bend TSAP Update

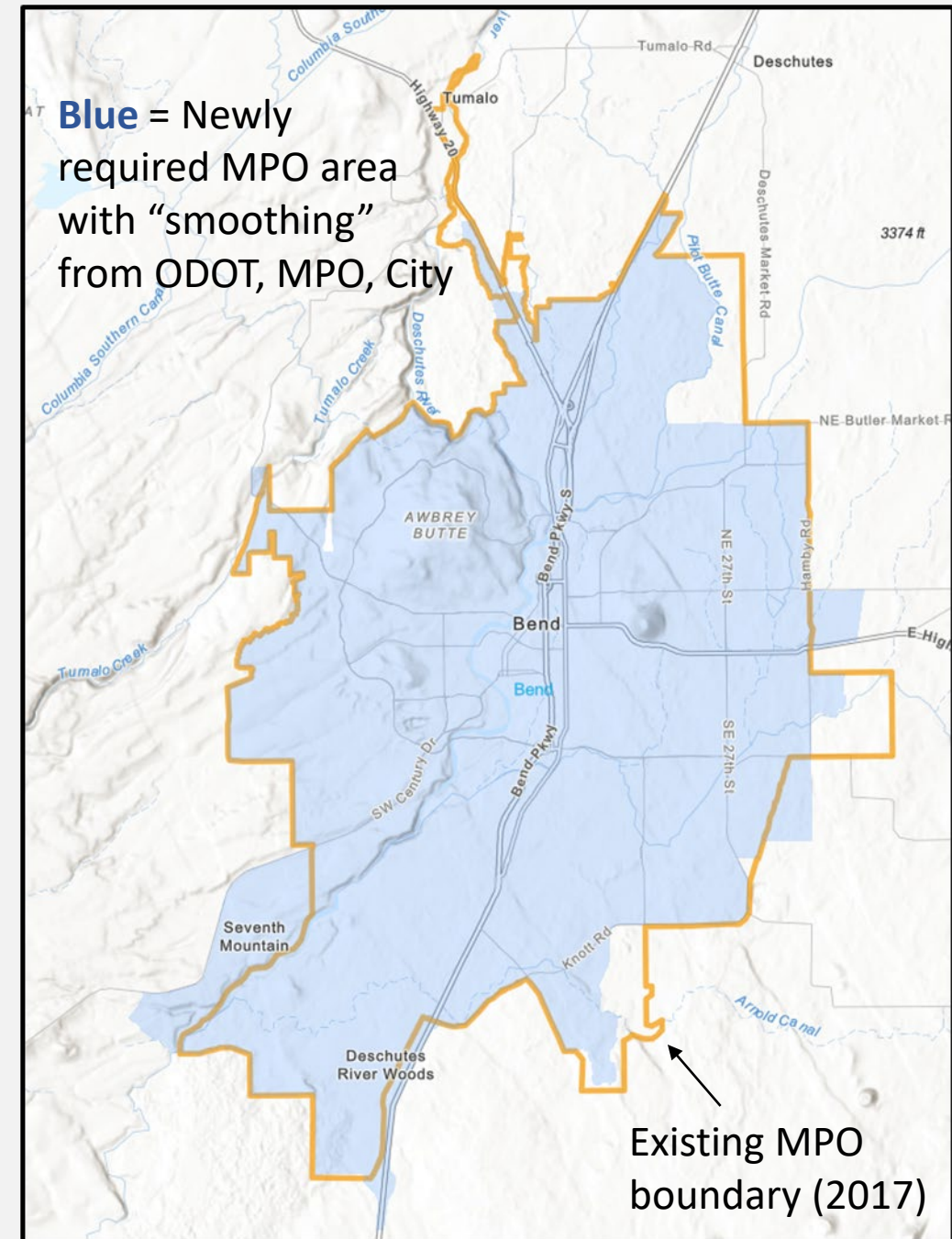
- Other TSAP projects
  - Deschutes County TSAP – plan update underway
  - Crook County TSAP – work to begin soon
  - Jefferson County TSAP – plan development underway
  - Confederated Tribes of Warm Springs – schedule TBD
- Opportunities to submit regional applications for federal SS4A construction funding?
- Opportunities for regional coordination for safety messaging and outreach
- Next Steps
  - Secure consultant services – December?
  - Project kick-off – January?

# MPO Boundary Update

Andrea Napoli

# MPO Boundary Refresher

- Minimum required MPO area determined after every decennial census
  - Min. area required (in blue)
  - Tumalo no longer required
  - Max. area = entire county





# Tumalo

Prior to making changes at Tumalo, Policy Board wanted public input from Tumalo residents

- Recent Events
  - Link to webpage w/ comment form sent to Tumalo Community Plan email list (10/15)
  - Fliers posted in Tumalo (gas station, The Bite, school)
  - In-person tabling at The Bite in Tumalo (10/15)
- Results
  - Mixed
  - Yes, include Tumalo = 14
  - No, do not include Tumalo = 13
  - Undecided = 1



## TUMALO & THE BEND MPO BOUNDARY

### DID YOU KNOW THAT...

About half of the community of Tumalo has been within the Bend Metropolitan Planning Organization (MPO) boundary since 2012. The circumstances that required Tumalo to be included have changed, and the **MPO Policy Board must decide on Nov. 15<sup>th</sup> if Tumalo should be included in the MPO, or not.**

### WHAT IS AN MPO?

- A federally required **transportation planning entity** for areas with a population of 50,000+.
- Made up of local elected officials (City of Bend, Deschutes Co., and ODOT) **to ensure regional cooperation** for transportation projects and programs.

### WHAT ARE BENEFITS OF TUMALO BEING WITHIN AN MPO?

- Eligible for more funding for transportation projects and planning.

### WHAT ARE DRAWBACKS?

- None that could be identified.

## TUMALO RESIDENT FEEDBACK WANTED

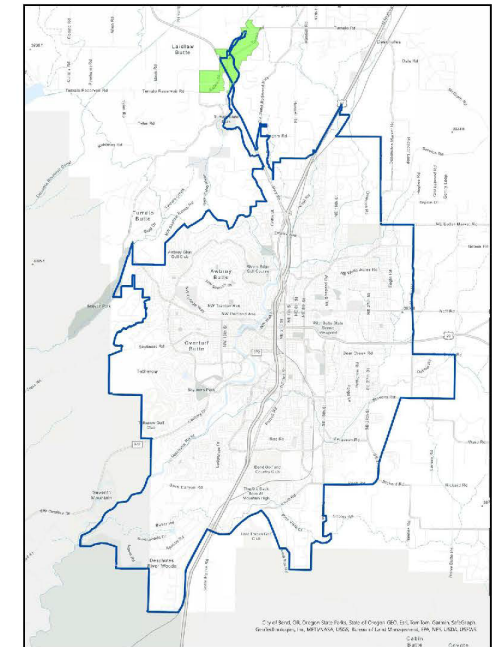
Please provide your input at:

[www.bendoregon.gov/mpoboundary](http://www.bendoregon.gov/mpoboundary)

Online comment submittal closes Nov. 7<sup>th</sup>.

Or at the 12pm Nov. 15<sup>th</sup> MPO Policy Board meeting (virtual or in-person). Details at:

[www.bendoregon.gov/mpopolicyboard](http://www.bendoregon.gov/mpopolicyboard)





### BEND MPO BOUNDARY UPDATE

- Existing MPO Boundary
- Tumalo Unincorporated Community



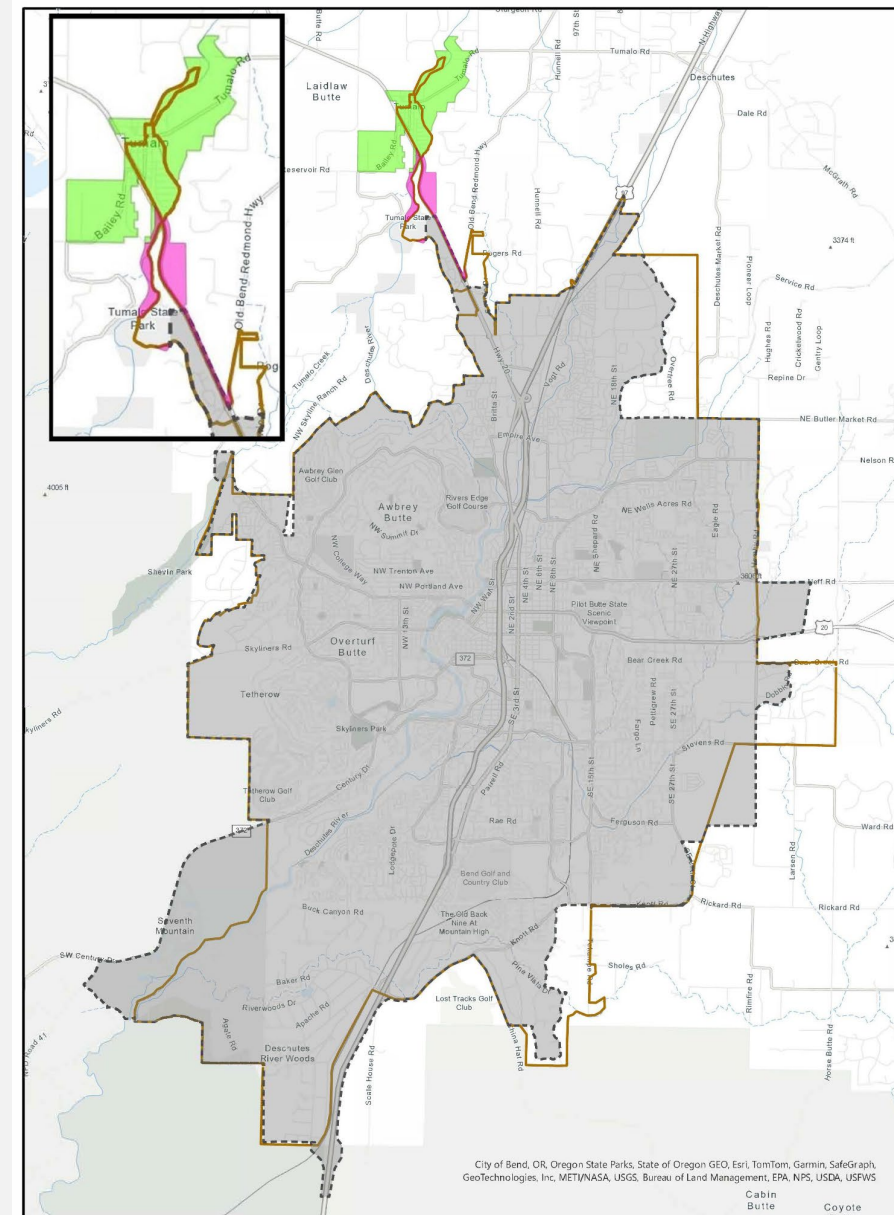
# Past Boundary Decisions





**August 18, 2023** Policy Board approval to include new areas within the adjusted Federal Aid Urban Boundary (FAUB) 

**July 19, 2024** Policy Board approval of boundary revision at Hwy 20/Tumalo State Park 

- Approval was pending completion of Tumalo public outreach

**Nov. 15, 2024** Policy Board approval of final revised boundary (*map on next slide*)



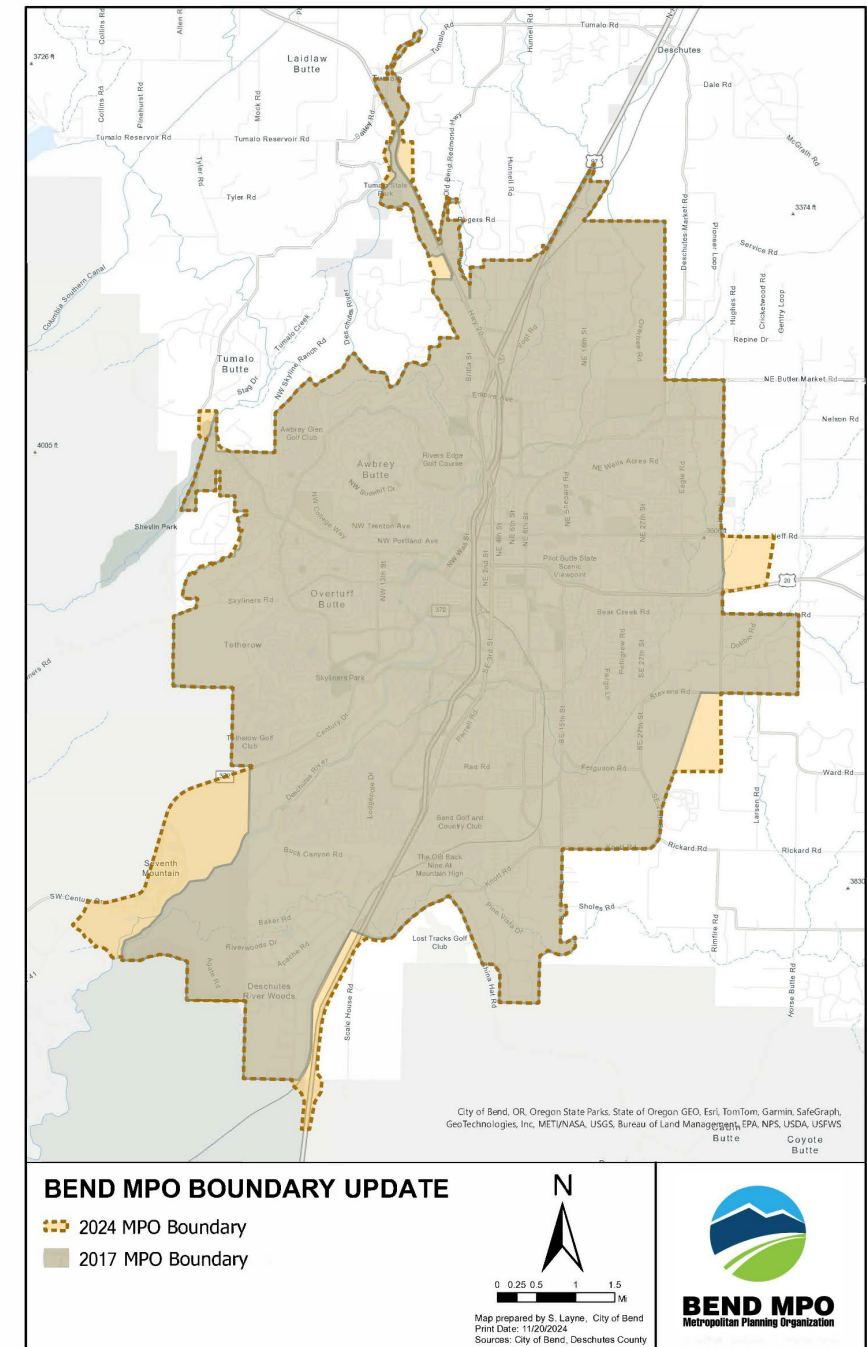
-  Tumalo Unicorporated Community
-  Adjusted Federal Aid Urban Boundary (FAUB)
-  Existing MPO Boundary (2017)
-  Policy Board inclusion (7.19.24)

# Approved, New MPO Boundary

- Includes the adjusted Federal Aid Urbanized Boundary (FAUB)
- Adds area near Tumalo State Park & Hwy 20
- Continues boundary at Tumalo as-is

## Next Steps

- Updated BMPO boundary to ODOT
  - Governor review & approval
  - To FHWA
- Potential future adjustments
  - Oregon SB 1537
  - Bend Comprehensive Plan/UGB update



# City of Bend Mobility Points

Tobias Marx, City of Bend



CITY OF BEND

# **Mobility Project Update**

**Tobias Marx, City of Bend**

December 4, 2024

# What's in this presentation

01

THE FUTURE OF  
SHARED MICRO  
MOBILITY IN BEND

02

NEIGHBORHOOD  
MOBILITY POINTS –  
UPDATE

03

CARBON  
REDUCTION  
PROGRAM GRANT -  
UPDATE



CITY OF BEND

# 01. Shared Micro Mobility - Background

The City launched a 2 year long shared micro mobility pilot program

Selected BIRD as a vendor

Paddles assisted e-bikes only

2022

2024

Pilot Program Report

The City extended the pilot until December 2024

New KPI's & Goals



CITY OF BEND

# Ridership Data

	2022	2023	2024
Rides	25,706	15,477	11,304
Average Bikes Deployed	120	218	93
Rides per bike	1.78	0.32	1.26
Public Complaints	250	136	29
Total miles	24,541	25,266	16,406
Car Trips removed	9,511	5,726	4,182
GHGE reduction (KG-Co2-eq)	1,899	1,394	902

Why we had lower rides in 2023 and 2024:

- Operator troubles
- Less bikes deployed
- Operators not “on top” of rebalancing
- Declining fleet quality





# Trip Data

## Peaks:

Sunday – 4pm

Monday – 4pm/6pm

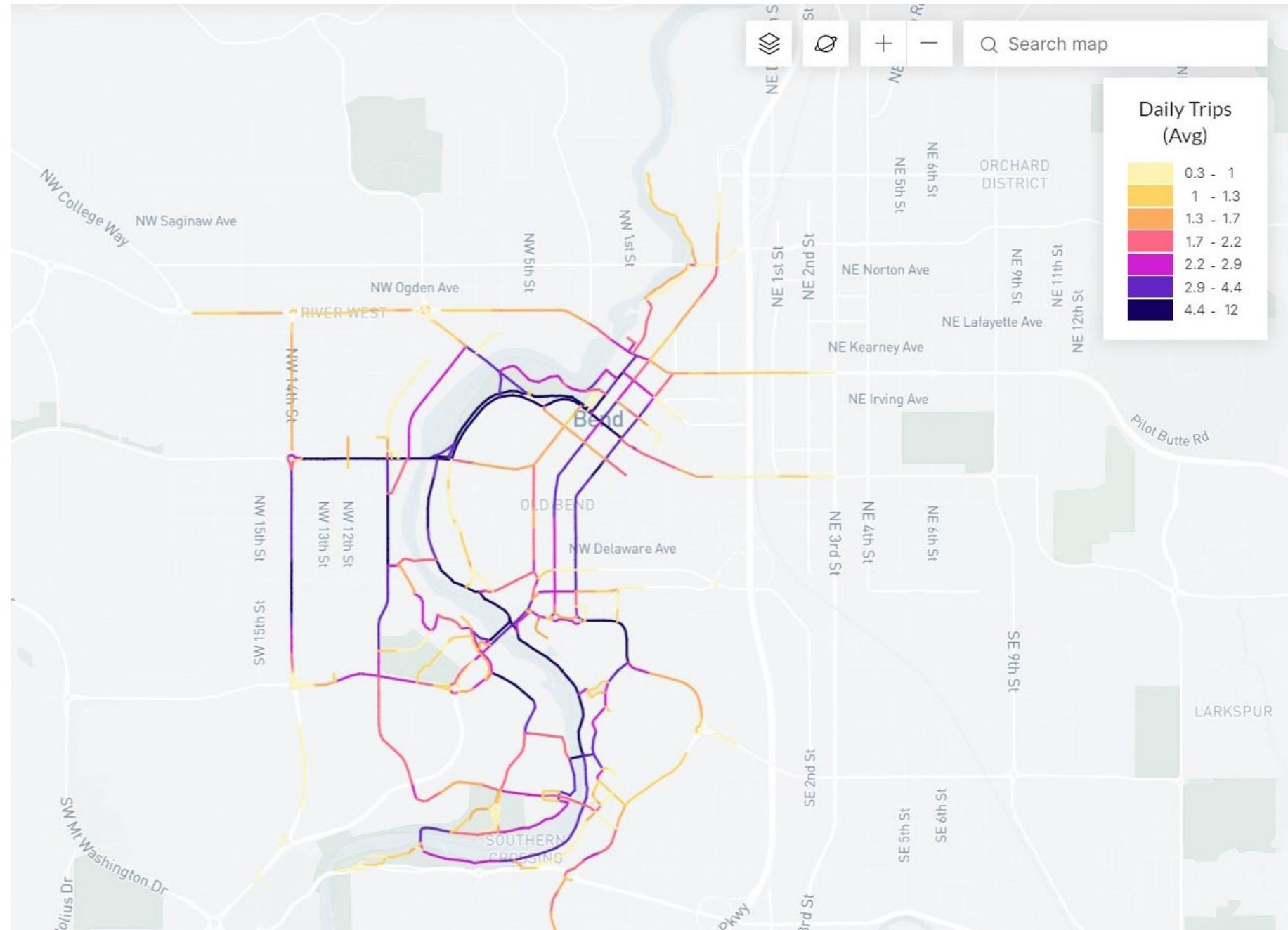
Tuesday – 6pm

Wednesday – 6pm

Thursday – 5pm

Friday – 3pm




Saturday – 7pm



CITY OF BEND

# How we monitored compliance

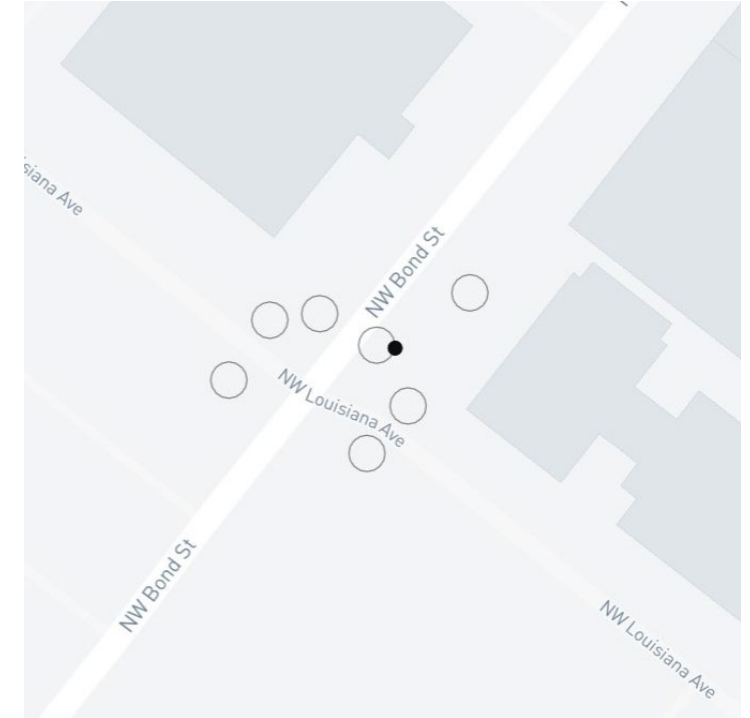
## Policies

Name	Policy Type	Geography	St
 48 Hr Parking Time Limit (Outside ...	Parking Time Limit	Nest - Buffer - Swiss Cheese	
 72 Hr Parking Time Limit	Parking Time Limit	Citywide	
 Destination Parking	Preferred Parking	Destination Areas	

## Bike Parking



## ADA Zones



# Lessons learned / good and bad

- Device selection
- Compliance policies have made a difference
- More device parking zones are needed
- Using data / active enforcement led to more compliance
- Hold vendor and operator accountable for fleet status

# What's next

1. Develop Permanent Shared Micro Mobility Program
2. Continue E-Bikes
3. Evaluate other devices (e.g. Scooters)
4. Expand access and locations to include Eastside and underserved areas
5. Timeline: Launch permanent program Memorial Day Weekend 2025





## 02. Neighborhood Mobility Points – Update

- No changes or adjustments in 2024
- Plans to expand locations in Spring 2025
- Goal: Build/create 6-8 New Locations
- Areas: Downtown, Eastside, Southwest, Southeast

## 03. Carbon Reduction Program Grant - Update



### Highlights:



COB received close to \$1.2 M in funding from the Carbon Reduction Program



Prep work for IGA with ODOT on the way



# What's the project?

This project will **develop a Mobility Point Pilot Program** for the City of Bend, creating a **network of two initial mobility points** within the City. Mobility Points are smaller in size compared to Mobility Hubs and will feature:

- bus shelters
- e-bike-sharing stations with charging facilities
- bicycle parking
- electric vehicle charging equipment.

*Priority will be given to areas in equity zones or near affordable housing developments.*

If funds remain after developing the two mobility points:

- pre-approved plan set for Mobility Points/Hubs
- Car Share Program
- Expand Shared Micro Mobility



# CET Updates

Bob Townsend, CET



# Cascades East Transit

Central Oregon Intergovernmental Council



COIC



## State of CET

December 2024

# State of CET

- Project / Status Updates
- Grants – Funding Awards
- 2025 Initiatives
- Questions





# Project / Status Updates

- Hawthorne – Completion December 2024
- Mobility Hubs
  - Troy Field – 2025 Construction
  - Bend North Corridor – Acquisition 2025
- Bus Stop Improvement Project
- Internal CET Updates



# Grants / Funding Awards

- STIF Discretionary 25-27
  - Community Connector Vehicle Replacement - \$960k
  - Category C Vehicle Replacement - \$480k
  - Vanpool \$480k
  - Rural Veterans Healthcare – 150k
  - CO Breeze - \$300k
  - Pacific Crest - \$256k
- FLAP            \$1,650,000 – 6 buses
- Section 5339    \$510,000 -2 Buses



# 2025 CET Initiatives

1. Utilizing Transit Usage Data for System Optimization
2. Service Hour Expansion (Bend Fixed Route)
3. Customer Transit Passes/Cards
4. Service Area Expansion
5. A New Approach to Outreach & Engagement
6. Updating / Implementing / Re-implementing Fares
  - Updated Mission Statement
  - CET Marketing/Branding



# Transit Usage Data

Route: 1 South 3rd Street  
Unique Stops: 23  
OB Distance (mi): 4.32  
IB Distance (mi): 3.80  
Total Distance (mi): 8.12

## Ridership:

### 2022: (incomplete)

Jan	no data
Feb	no data
Mar	no data
Apr	no data
May	no data
Jun	no data
Jul	no data
Aug	no data
Sep	no data
Oct	no data
Nov	154.00
Dec	999.00

Total Riders: 1,153.00

### 2023:

Jan	1,213.00
Feb	1,098.00
Mar	1,274.00
Apr	1,320.00
May	1,335.00
Jun	1,288.00
Jul	1,131.00
Aug	1,071.00
Sep	1,232.00
Oct	1,832.00
Nov	1,621.00
Dec	1,154.00

Total Riders: 15,570.00

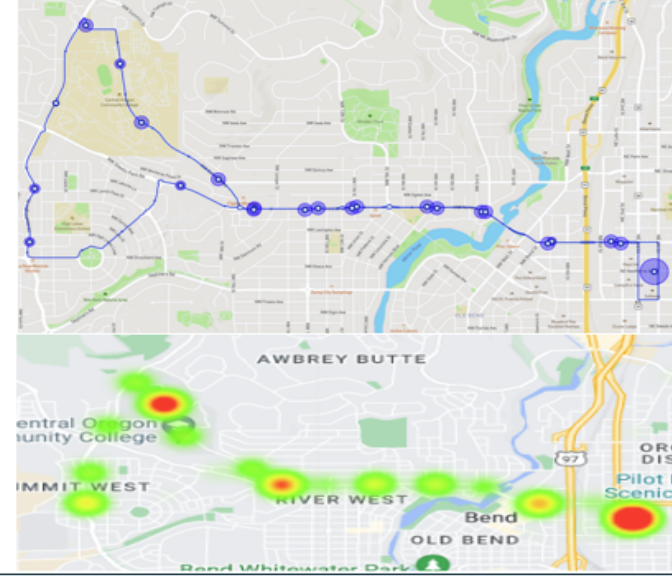
### 2024: (incomplete)

Jan	1,407.00
Feb	1,352.00
Mar	1,133.00
Apr	1,762.00
May	1,566.00
Jun	1,262.00
Jul	1,455.00
Aug	1,388.00
Sep	1,635.00
Oct	1,832.00
Nov (incomplete)	92.00
Dec	no data

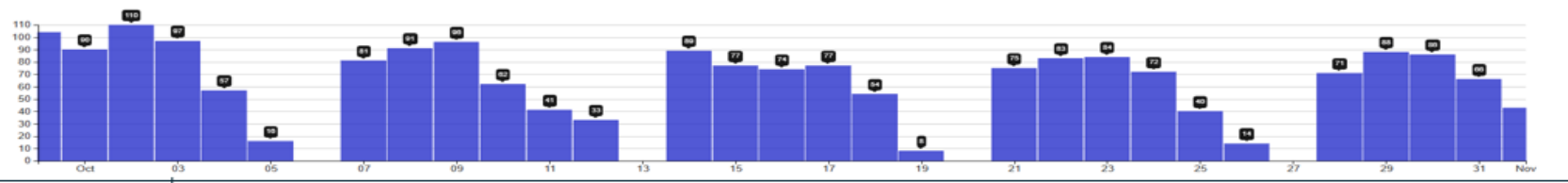
Total Riders: 14,344.00

Newport		7:30 AM	8:15 AM	9:00 AM	9:45 AM	10:30 AM	11:15 AM	12:00 PM	12:45 PM	1:30 PM	2:15 PM	3:00 PM	3:45 PM	4:30 PM	5:15 PM
Hawthorne Station		7:31 AM	8:16 AM	9:01 AM	9:46 AM	10:31 AM	11:16 AM	12:01 PM	12:46 PM	1:31 PM	2:16 PM	3:01 PM	3:46 PM	4:31 PM	5:16 PM
Greenwood Avenue @ 2nd Street (N)		7:32 AM	8:17 AM	9:02 AM	9:47 AM	10:32 AM	11:17 AM	12:02 PM	12:47 PM	1:32 PM	2:17 PM	3:02 PM	3:47 PM	4:32 PM	5:17 PM
Greenwood Avenue @ Harriman Street		7:33 AM	8:18 AM	9:03 AM	9:48 AM	10:33 AM	11:18 AM	12:03 PM	12:48 PM	1:33 PM	2:18 PM	3:03 PM	3:48 PM	4:33 PM	5:18 PM
Newport Avenue @ Awbrey Road (N)		7:34 AM	8:19 AM	9:04 AM	9:49 AM	10:34 AM	11:19 AM	12:04 PM	12:49 PM	1:34 PM	2:19 PM	3:04 PM	3:49 PM	4:34 PM	5:19 PM
Newport Avenue @ Harmon Boulevard		7:35 AM	8:20 AM	9:05 AM	9:50 AM	10:35 AM	11:20 AM	12:05 PM	12:50 PM	1:35 PM	2:20 PM	3:05 PM	3:50 PM	4:35 PM	5:20 PM
Newport Avenue @ 11th Street (N)		7:36 AM	8:21 AM	9:06 AM	9:51 AM	10:36 AM	11:21 AM	12:06 PM	12:51 PM	1:36 PM	2:21 PM	3:06 PM	3:51 PM	4:36 PM	5:21 PM
Newport Avenue @ 14th Street (N)		7:37 AM	8:22 AM	9:07 AM	9:52 AM	10:37 AM	11:22 AM	12:07 PM	12:52 PM	1:37 PM	2:22 PM	3:07 PM	3:52 PM	4:37 PM	5:22 PM
Shewlin Park Road @ Torrey Pines Drive		7:37 AM	8:22 AM	9:07 AM	9:52 AM	10:37 AM	11:22 AM	12:07 PM	12:52 PM	1:37 PM	2:22 PM	3:07 PM	3:52 PM	4:37 PM	5:22 PM
Mount Washington Drive @ Ordway (E)		7:42 AM	8:27 AM	9:12 AM	9:57 AM	10:42 AM	11:27 AM	12:12 PM	12:57 PM	1:42 PM	2:27 PM	3:12 PM	3:57 PM	4:42 PM	5:27 PM
Mount Washington Drive @ Lemhi Pass		7:42 AM	8:27 AM	9:12 AM	9:57 AM	10:42 AM	11:27 AM	12:12 PM	12:57 PM	1:42 PM	2:27 PM	3:12 PM	3:57 PM	4:42 PM	5:27 PM
Mount Washington Drive @ Campus Vll		7:43 AM	8:28 AM	9:13 AM	9:58 AM	10:43 AM	11:28 AM	12:13 PM	12:58 PM	1:43 PM	2:28 PM	3:13 PM	3:58 PM	4:43 PM	5:28 PM
Regency Street @ Mount Washington D		7:44 AM	8:29 AM	9:14 AM	9:59 AM	10:44 AM	11:29 AM	12:14 PM	12:59 PM	1:44 PM	2:29 PM	3:14 PM	3:59 PM	4:44 PM	5:29 PM
College Way @ COCC Library (W)		7:45 AM	8:31 AM	9:16 AM	10:01 AM	10:46 AM	11:31 AM	12:16 PM	1:01 PM	1:46 PM	2:31 PM	3:16 PM	4:01 PM	4:46 PM	5:31 PM
College Way @ COCC Boyle Center (W)		7:47 AM	8:32 AM	9:17 AM	10:02 AM	10:47 AM	11:32 AM	12:17 PM	1:02 PM	1:47 PM	2:32 PM	3:17 PM	4:02 PM	4:47 PM	5:32 PM
College Way @ Portland Avenue (W)		7:48 AM	8:33 AM	9:18 AM	10:03 AM	10:48 AM	11:33 AM	12:18 PM	1:03 PM	1:48 PM	2:33 PM	3:18 PM	4:03 PM	4:48 PM	5:33 PM
Newport Avenue @ College Way (S)		7:49 AM	8:34 AM	9:19 AM	10:04 AM	10:49 AM	11:34 AM	12:19 PM	1:04 PM	1:49 PM	2:34 PM	3:19 PM	4:04 PM	4:49 PM	5:34 PM
Newport Avenue @ 14th Street (S)		7:50 AM	8:35 AM	9:20 AM	10:05 AM	10:50 AM	11:35 AM	12:20 PM	1:05 PM	1:50 PM	2:35 PM	3:20 PM	4:05 PM	4:50 PM	5:35 PM
Newport Avenue @ 11th Street (S)		7:51 AM	8:36 AM	9:21 AM	10:06 AM	10:51 AM	11:36 AM	12:21 PM	1:06 PM	1:51 PM	2:36 PM	3:21 PM	4:06 PM	4:51 PM	5:36 PM
Newport Avenue @ 6th Street (S)		7:52 AM	8:37 AM	9:22 AM	10:07 AM	10:52 AM	11:37 AM	12:22 PM	1:07 PM	1:52 PM	2:37 PM	3:22 PM	4:07 PM	4:52 PM	5:37 PM
Newport Avenue @ Awbrey Road (S)		7:53 AM	8:38 AM	9:23 AM	10:08 AM	10:53 AM	11:38 AM	12:23 PM	1:08 PM	1:53 PM	2:38 PM	3:23 PM	4:08 PM	4:53 PM	5:38 PM
Greenwood Avenue @ Harriman Street		7:54 AM	8:39 AM	9:24 AM	10:09 AM	10:54 AM	11:39 AM	12:24 PM	1:09 PM	1:54 PM	2:39 PM	3:24 PM	4:09 PM	4:54 PM	5:39 PM
Greenwood Avenue @ 2nd Street (S)		7:55 AM	8:40 AM	9:25 AM	10:10 AM	10:55 AM	11:40 AM	12:25 PM	1:10 PM	1:55 PM	2:40 PM	3:25 PM	4:10 PM	4:55 PM	5:40 PM

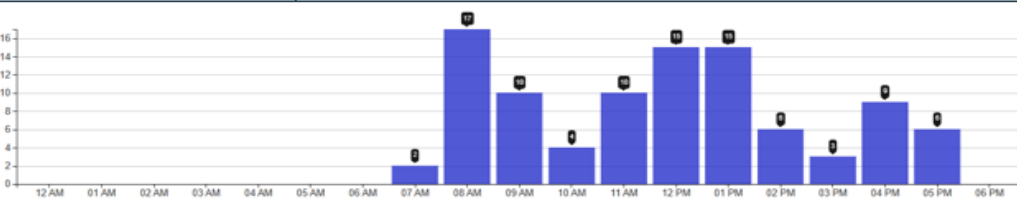
Unlinked trips	Traveled distance	PMT	Pax per mile
1,832	2,739.42 mi	5,298.55	0.6688



October 2024 Daily Ridership



October 3rd 2024 Breakdown:

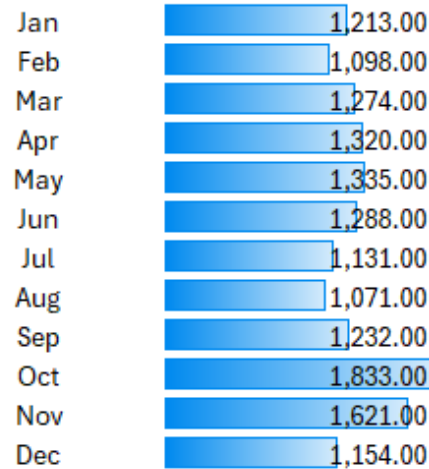


Year	month	Segment stop	Count
24-Oct		Hawthorne Station	572
24-Oct		Greenwood Avenue @ 2nd Street (N)	12
24-Oct		Greenwood Avenue @ Harriman Street	51
24-Oct		Newport Avenue @ Awbrey Road (N)	16
24-Oct		Newport Avenue @ Harmon Boulevard	35
24-Oct		Newport Avenue @ 11th Street (N)	23
24-Oct		Newport Avenue @ College Way (N)	81
24-Oct		Shewlin Park Road @ Torrey Pines Drive	7
24-Oct		Mount Washington Drive @ Ordway (E)	83
24-Oct		Mount Washington Drive @ Lemhi Pass	75
24-Oct		Mount Washington Drive @ Campus V	83
24-Oct		Regency Street @ Mount Washington	25
24-Oct		College Way @ COCC Library (W)	217
24-Oct		College Way @ COCC Boyle Center (W)	31
24-Oct		College Way @ Portland Avenue (W)	27
24-Oct		Newport Avenue @ College Way (S)	68
24-Oct		Newport Avenue @ 14th Street (S)	7
24-Oct		Newport Avenue @ 11th Street (S)	22
24-Oct		Newport Avenue @ 6th Street (S)	15
24-Oct		Newport Avenue @ Awbrey Road (S)	3
24-Oct		Greenwood Avenue @ Harriman Street	64
24-Oct		Greenwood Avenue @ 2nd Street (S)	1

Date	Segment stop	Count
10/3/2024	Hawthorne Station	35
10/3/2024	Greenwood Avenue @ Harriman Street	1
10/3/2024	Newport Avenue @ Awbrey Road (N)	3
10/3/2024	Newport Avenue @ Harmon Boulevard	5
10/3/2024	Newport Avenue @ 11th Street (N)	3
10/3/2024	Newport Avenue @ College Way (N)	6
10/3/2024	Mount Washington Drive @ Ordway (E)	2
10/3/2024	Mount Washington Drive @ Lemhi Pass	4
10/3/2024	Mount Washington Drive @ Campus V	11
10/3/2024	College Way @ COCC Library (W)	11
10/3/2024	Newport Avenue @ College Way (S)	3
10/3/2024	Newport Avenue @ 11th Street (S)	1
10/3/2024	Newport Avenue @ 6th Street (S)	5
10/3/2024	Greenwood Avenue @ Harriman Street	5

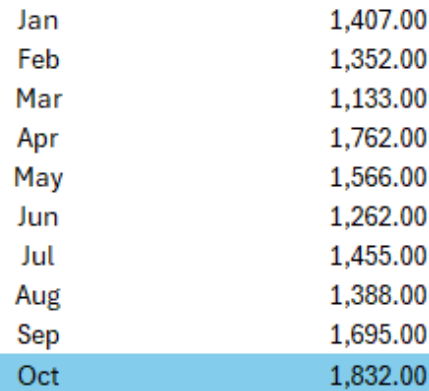
# Transit Usage Data

2023:



**Total Riders** 15,570.00

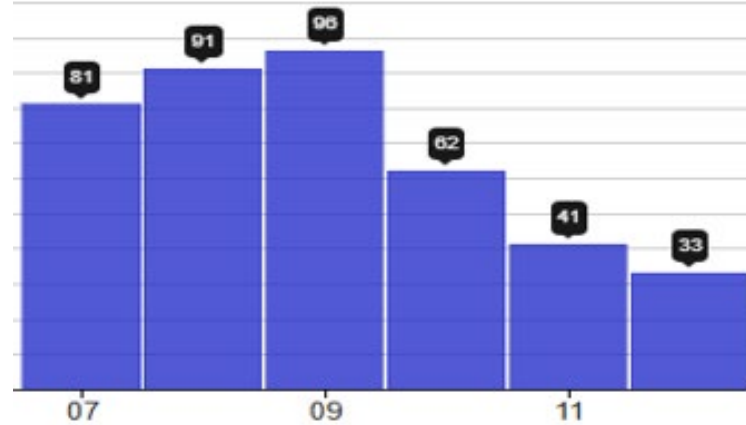
2024: (incomplete)



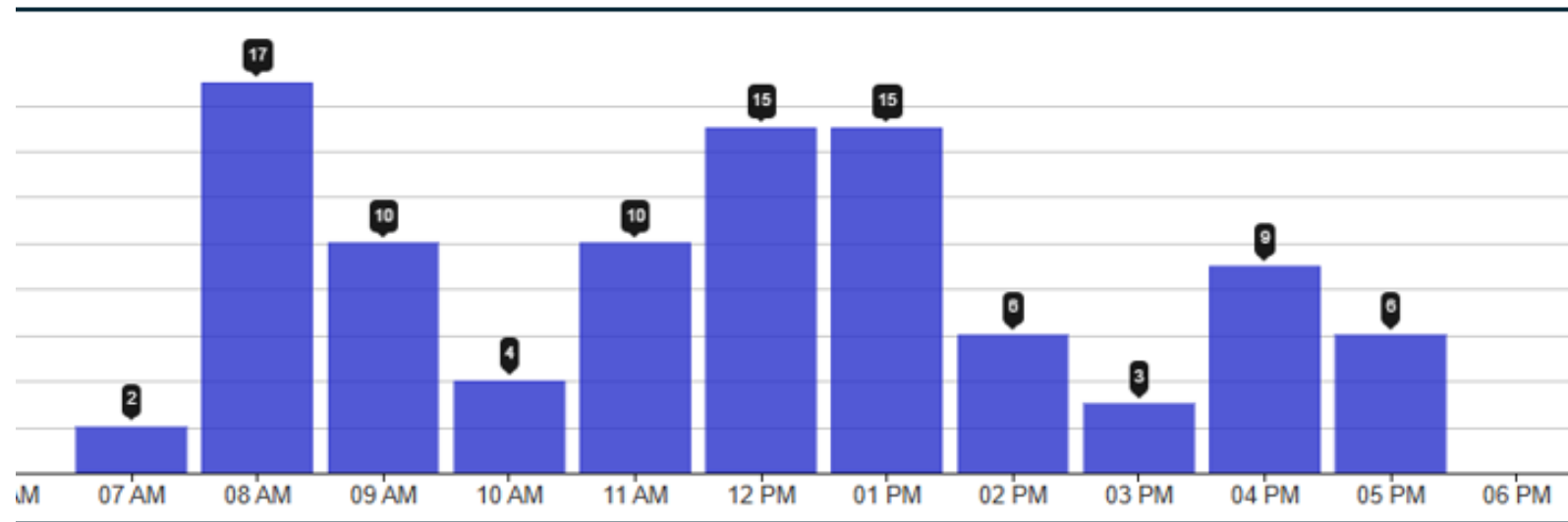
Nov (incomplete) 92.00

Dec no data

**Total Riders** 14,944.00



Date	Segment stop	Count
10/3/2024	Hawthorne Station	35
10/3/2024	Greenwood Avenue @ Harriman Street (N)	1
10/3/2024	Newport Avenue @ Awbrey Road (N)	3
10/3/2024	Newport Avenue @ Harmon Boulevard (N)	5
10/3/2024	Newport Avenue @ 11th Street (N)	3
10/3/2024	Newport Avenue @ College Way (N)	6
10/3/2024	Mount Washington Drive @ Ordway (E)	2
10/3/2024	Mount Washington Drive @ Lemhi Pass (E)	4
10/3/2024	Mount Washington Drive @ Campus Village	11
10/3/2024	Mount Washington Drive @ Campus Village	1
10/3/2024	College Way @ COCC Library (W)	11
10/3/2024	Newport Avenue @ College Way (S)	3
10/3/2024	Newport Avenue @ 11th Street (S)	1
10/3/2024	Newport Avenue @ 6th Street (S)	5
10/3/2024	Greenwood Avenue @ Harriman Street (S)	5





# Service Hour Expansion (Bend Fixed Route)

MON - FRI		A	B	C	D	E	C	B	A		
	HAWTHORNE STATION	N 3RD AT WAGNER MALL	BEND RIVER PROMENADE	N 3RD AT NELS ANDERSON	CASCADE VILLAGE MALL	SHERIFF'S OFFICE	BURGER KING	N 3RD AT OB RILEY	N 3RD AT SEWARD AVE	HAWTHORNE STATION	
	7:30	7:35	7:38	7:40	7:44	7:49	7:55	7:58	8:03	8:07	
	8:15	8:20	8:23	8:25	8:29	8:34	8:40	8:43	8:48	8:52	
	9:00	9:05	9:08	9:10	9:14	9:19	9:25	9:28	9:33	9:37	
	9:45	9:50	9:53	9:55	9:59	10:04	10:10	10:13	10:18	10:22	
	10:30	10:35	10:38	10:40	10:44	10:49	10:55	10:58	11:03	11:07	
	AM ↑	11:15	11:20	11:23	11:25	11:29	11:34	11:40	11:43	11:48	11:52
	PM ↓	12:00	12:05	12:08	12:10	12:14	12:19	12:25	12:28	12:33	12:37
		12:45	12:50	12:53	12:55	12:59	1:04	1:10	1:13	1:18	1:22
	1:30	1:35	1:38	1:40	1:44	1:49	1:55	1:58	2:03	2:07	
	2:15	2:20	2:23	2:25	2:29	2:34	2:40	2:43	2:48	2:52	
	3:00	3:05	3:08	3:10	3:14	3:19	3:25	3:28	3:33	3:37	
	3:45	3:50	3:53	3:55	3:59	4:04	4:10	4:13	4:18	4:22	
	4:30	4:35	4:38	4:40	4:44	4:49	4:55	4:58	5:03	5:07	
	5:15	5:20	5:23	5:25	5:29	5:34	5:40	5:43	5:48	5:52	



# Customer Transit Passes/Cards

- Enhanced Security
- Improves Convenience
- Reduces Cash Handling
- Real Time Tracking
- Improves Accessibility
- Environmentally Friendly
- Interchangeable with Phone App



# Service Area Expansion

- 100% Fare Recovery (Bachelor, Ride the River, Lava Butte)
  - Redmond Airport Shuttle??
- Bend Fixed Routes
  - Northeast Bend
  - Deschutes River Woods
  - Express Routes
- Warm Springs, Redmond, Crook County (Juniper Canyon)
- Grant Applications – Warm Springs Expansion




# New Approach to Outreach & Engagement

- Travel Training
- Specific Outreach by Route
- Ride the Bus Week
- Engagement based on needs/motivations
  - Convenience
  - Congestion
  - Environmental Benefits of a Transit System



# Fares

 <b>CET Fare Policy</b>		Adult & Youth (Ages 6-18)				Senior (Ages 60+)/Disabled			
		Single Ride	Day Pass	Monthly Pass Adult/Youth	Ticket Book/ Punchcard	Single Ride	Day Pass	Monthly Pass	Ticket Book/ Punchcard
Bend Transportation Services	Bend Fixed-Route	\$1.50	\$2.50	\$30.00/ \$20.00	\$12.00 (6-day passes)	\$0.75	\$1.25	\$15.00	\$6.00
	Bend Dial-A-Ride*	\$2.50				\$2.50			\$25.00 (10-trips)
	Bend Dial-A-Ride* Low-Income Discount	\$1.25				\$1.25			\$12.50 (10-trips)
Rural Community Transportation Services	Community Connector Bend, La Pine, Madras, Prineville, Redmond, Sisters	\$3.75	\$6.25	\$100.00	\$30.00 (6-day passes)	\$3.00	\$5.00	\$100.00	\$30.00 (6-day passes)
	Rural Dial-A-Ride La Pine, Madras, Prineville, Redmond, Sisters	\$1.50			\$15.00 (10-trips)	\$1.25			\$12.50 (10-trips)
	Deviated Flex Route Warm Springs, Madras	\$1.00			\$10.00 (10-trips)	\$0.50			\$5.00 (10-trips)
Recreation Services	Mountain Single Ride	\$5.00				\$5.00			
	Mountain 2-Ride Punchcard				\$9.00 (2-trips)				\$9.00 (2-trips)
	Mountain 10-Ride Punchcard				\$40.00 (10-trips)				\$40.00 (10-trips)
	Ride the River		\$3.00				\$3.00		
	Lava Butte	\$2.00				\$2.00			



# Mission / Values

- Current Mission Statement

*“Always exceed expectations of riders with courteous and friendly customer service representatives, transit operators, and staff.”*

- Example of Proposed Mission Statement

*“Provide people across Central Oregon with access to a safe, reliable, convenient, and accessible transit service that connects people to services, employment, healthcare, and a variety of transportation mobility options....”*



# Marketing / Branding





**Bob Townsend**

**Cascade East Transit Director**

[rtownsend@coic.org](mailto:rtownsend@coic.org)

Cell 541-980-8952

# QUESTIONS?

# Member & Guest Roundtable

Time for TAC member to provide updates on current projects and planning efforts.



# Public Comment

Time for members of the public to provide comment.

# Next TAC Meeting

The next meeting of the BMPO TAC is scheduled for  
January 7, 2024, at 10:00 a.m.

Future meetings will be held on the first Tuesday at 10:00 a.m.

# Adjourn

Tyler Deke

# Accommodation Information for People with Disabilities



To obtain this information in an alternate format such as Braille, large print, electronic formats, etc. please contact Kelli Kennedy at [kkennedy@bendoregon.gov](mailto:kkennedy@bendoregon.gov) or 541-693-2122; Relay Users Dial 7-1-1.